

Capital Safety Canada Streamlines Their Purchasing Process – Cutting Man Hours by 63%!

Capital Safety Canada, a leading manufacturer of fall protection and prevention equipment, is a Lean organization so they are always looking for ways to maximize customer value while minimizing waste.

They realized that they were spending management time in their purchasing process that was not adding value to their customer and was threatening their ability to provide superior service.

After analyzing their process, they saw that it was taking 4-5

hours per day to manually generate, review and action message reports and check stock availability, lead times and other associated tasks within their inter-company sites. They would then replicate sales orders by manually entering purchase orders into their inter-company system.

An additional 2-3 hours per day were spent on the same tasks for external suppliers, plus generating purchase orders, and manually scanning, emailing or faxing them.

“Our team was spending 6-8 hours every day managing purchasing tasks. The same work now takes 2-3 hours per day – that’s a difference of as much as 1300 hours per year!”

-- Steve Tighe-Parker, Materials and Supply Chain Manager at Capital Safety Canada.



“There was a lot of manual work and duplication of work,” Steve explains, “so we began to look for ways to streamline our process and improve our workflow. That’s when we found **Replenishment Workbench.**”

This tool allows the purchasing team at Capital Safety Canada to download their QAD MRP messages into convenient Excel spreadsheets with a click of a button. They can easily review and action each message and see all the information they need to make purchasing decisions on one easy-to-read screen.

Replenishment Workbench gives them access to current “stock on hand” by line item as well as suggested safety stock and due dates based on pre-determined parameters. They can easily see past due orders from suppliers and quickly email a screen shot to the suppliers requesting updates. Plus, they can drill down to see supplier master details, open orders, PO receipts, order quantity, usage, and more.

The Excel functionality allows them to copy/paste to create “repeat orders” and to consolidate multiple lines for the same product onto one line. They can easily change suppliers to maximize their ability to support customer and production requirements.

Once purchasing decisions are made and approved, the system automatically generates purchase orders and either transfers them directly into intercompany sites or emails them to external suppliers. Just as automatically – and safely, easily and accurately — they can upload all their purchasing data back to QAD.

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To find out more about the Replenishment Workbench, go to www.32soft.com/replenishment