Carlex Glass Saves Up To 6 Hours a Day and Transforms Their Shipping Process

Carlex Glass has multiple facilities across three states, with headquarters in Nashville, TN. Carlex manufactures glass for the automotive industry and dispatches in excess of 20 trucks a day to requirements-based customers that have detailed shipping and product labeling needs.

Because of the volume of shipments and the complexity of some of their orders, Carlex was looking for a way to streamline the shipping process. They were seeking a way to build multiple pre-shippers at once rather than the one-at-a-time method in QAD in order to boost productivity and better manage large orders.

"The pre-shipper build process in standard QAD for requirements-based customers is challenging," says Brian Kelliher, Chief Information Officer. "The larger the order, the more complex it became because we needed to spread the order over multiple truckloads. It was taking us four to six hours every day to prepare the shippers to satisfy our customers' requirements."

"It has changed a time-consuming and laborious process that took 4-6 hours a day into a quick and easy process that takes about 15 minutes a day."

-- Brian Kelliher, Carlex Glass

Carlex had already experienced tremendous productivity benefits with the Routing, Item Master, Item-Site Planning, and Customer Schedule Data Loaders, so Brian again looked to 32 Soft to provide a simpler tool that allowed them to review the shipments for the day and quickly create multiple pre-shippers. 32 Soft's Sales Order Shipper Data Loader fit the bill, with a little customization to enable them to create up to six pre-shippers per order.

Based on their QAD MRP or Schedule data, QAD users can download all the orders due to be shipped for the day into an Excel spreadsheet. They can review the orders and make any necessary changes as well as drill down to see order details, item allocations, and item/site quantity on hand. With the click of a button, they simply upload the information back to their QAD system which automatically creates the pre-shippers.

"We use this tool on a daily basis," says Brian. "We can build pre-shippers based on customer need – which is especially helpful with customers that are requirements-based. **It has changed a time-consuming and laborious process that took us about 4-6 hours a day into a quick and easy process that takes about 15 minutes a day.**"

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